

### **International Students:**

- What's going to happen to international students that cannot go home?
  - Any international students that is in need of accommodations in the form of housing should contact the Housing Office ([housing@southern.edu](mailto:housing@southern.edu)) or Residence Hall staff such as deans or office managers.

### **Housing:**

- Will extensions be given to students that need more time to move out?
  - Extensions will be reviewed on a case by case basis. However, we cannot guarantee any extensions at this time.
- Will students be able to stay in the dorms if they arrangements with the deans?
  - Any students that are requesting this accommodation should talk to the Housing Office or Residence Hall staff such as deans or office managers. Exceptions will be made on a case-by-case basis, and no guarantees can be made.
- Will storage be provided to village students, as well as students that have already left campus for break?
  - Storage is available in the dorms. There will be additional storage provided in SAU's warehouse to students that need this. More information regarding this form of storage will be communicated as soon as it is available.
- Will packages be forwarded to students?
  - Yes, all packages will be forwarded to students based on the address they give to the residence halls as part of the checkout process.

### **Money:**

- What fees and charges are going to be refunded?
  - At this time, the only charges that will be refunded are a portion rent in the dorms and a portion of meal plan. Additional fees like lab fees, parking permits, and others have not been decided at this time. Student Finance will be in contact with you to inform you about this.
- Student employment: will students continue to be paid? Some students rely on this income to survive.
  - At this moment, we do not have an answer for this. As more information comes available, we will communicate it to you.
- Will the tuition rates be adjusted to reflect this change?
  - Tuition will not be affected since classes will still be occurring.
- Will scholarships be affected?
  - No scholarships will change.

### **Classroom Concerns:**

- What is going to happen for classes that require in-person education, like nursing, music, technology, art, STEM, SVAD, PTA, PE, student teaching?
  - All the professors and deans/chairs will be working through this. If you have questions about a specific class and concerns about the switch to online learning, contact your professor and the dean or chair of your school/department.
- How will online classes work for students without Wi-Fi or in different time zones?

- Academic Administration and professors will be working to make accommodations for students with these concerns. Contact your professors if this is a concern for you.
- How are we going to address concerns about students with learning disabilities?
  - Disability Support Services will be working with students to make sure that students with these concerns will continue to be successful in their studies. Make sure to communicate with your professors if you have additional questions.
- How are tests, final exams, and projects/presentations going to work?
  - Each professor will have to determine the best way to approach these assignments. Contact your professor if you have questions about how these things will work.
- What about my service learning credits that I would have received from a mission trip and how will this affect my degree completion?
  - Contact Jennifer Carter if you have concerns about your community service and service learning credit.

### **Graduation:**

- What is going to happen with graduation? Will it still happen?
  - Graduation as it was scheduled is cancelled. It will not be occurring on May 10<sup>th</sup> as previously planned. Academic Administration is currently in the process of trying to find an alternative location and date so that students are still able to celebrate their accomplishments.
- Should students tell family and friends to cancel flights?
  - At this time, yes. This is because we are not sure when the graduation ceremony will be occurring, so to save money, people should wait to book flights and reserve accommodations until the new date is announced.

### **Other Questions:**

- Will summer classes and summer mission trips still be occurring?
  - At this moment, we do not have an answer for this. As more information comes available, we will communicate it to you.
- What is happening with worship credits and cultural credits?
  - In times of high stress, we do not want to add additional stress. Because of this, the credit system and credit requirements will not be enforced this semester.

### **Notes and Announcements:**

- Please be checking your Southern emails on a regular basis. All information will be communicated to you via this channel, and will come from either the president, Isaac James, professors, or the deans/chairs of schools/departments. Additional information will be available on the SAU website.